



WCU offers you easy, secure options with our iPhone® and Android™ apps. **FAST, SECURE, & FREE!***

*There is no charge to use WCU mobile apps, but messaging and data rates from your mobile provider may still apply.

With WCU's Mobile App you can:

- View account balances
- View account transactions
- Transfer funds between your accounts and loans
- Rest assured that your information is safe and secure

IN ORDER TO USE WCU'S MOBILE APP, YOU MUST BE SET UP ON WCU'S HOMEBANKING.

If you are **NOT** an existing WCU Homebanking User:

- 1.) Call WCU 256-355-5010 and ask to be Set up on WCU's Homebanking. You will be given your User ID & Temporary Password at that time. **WCU must have a valid email address for you on file at all times to access WCU's Homebanking & Mobile App.**
- 2.) Go to <https://wolverinecu.cue-connect.com/login/login.aspx> & log in to WCU Homebanking with your User ID and Temporary Password.
- 3.) Change your Temporary Password to one you choose.
- 4.) Accept the "Terms/Conditions" of WCU's Online Banking Disclosure.
- 5.) Choose your 3 Multi-factor Questions/Answers
- 6.) After you see your account summary screen, you can "log off" of WCU's Homebanking screen & follow the steps below to download to begin using WCU's mobile app.

If you **ARE** an existing WCU Homebanking User:

- 1.) Go to the iTunes Store or Google Play Store on your mobile device & search for WCUCU.
ANDROID APP: <https://play.google.com/store/apps/details?id=com.wcucu.MobileBanking>
IOS APP: <https://itunes.apple.com/us/app/wcucu/id1261054567?mt=8>
 - 2.) Select "Install" to download WCU's mobile app
 - 3.) "Open" the app after the download is complete
 - 4.) **Use your WCU Homebanking "User ID" & "Password" to Log in to WCU's mobile app**
 - 5.) Click on "view" to read WCU's Mobile Disclosure & Click on "Accept" to accept the Disclosure. The 1st time you Login to WCU's Mobile App, a security code will be sent to the email address on file with WCU.
 - 6.) Check your email and enter the security code into the app as requested & click on "submit".
Once the code has been verified the app setup is complete. Start banking with Any Device, Anywhere, Anytime!
- If you remove WCU's Mobile App from your device, you will be sent another security code & re-enter it after you re-install WCU's Mobile App.
 - Remember – Mobile App Account History available for viewing is limited to the past 90 days.

***There is no charge for WCU's Mobile Banking App, but MESSAGE AND DATA RATES MAY APPLY when downloading and using the App. Check with your service provider for details on specific fees and charges.**

Contact Us WCU is open Monday through Friday 8am -5pm and Saturday, 8am- 12pm and can assist you with Online Banking questions (256) 355-5010. Email: memberservice@wcucu.com (E-mails sent during closed hours will be answered on the next business day).